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United States District Court Southern District of New York

7:19-cv-10102-KMK

Sharon Dashnau, Gregory Rodriguez-Appeldorn, individually and on behalf of all others similarly situated,

Plaintiffs,

- against -

Unilever Manufacturing (US), Inc.,

Defendant

First Amended Class Action Complaint

Plaintiffs by attorneys allege upon information and belief, except for allegations pertaining to plaintiffs, which are based on personal knowledge:

- 1. Unilever Manufacturing (US), Inc. ("defendant") manufactures, distributes, markets, labels and sells chocolate coated bars of ice cream purporting to contain flavor only from its natural characterizing flavor, vanilla, under the Magnum brand ("Product").
- 2. The Product is available to consumers from retail and online stores of third-parties and is sold in boxes of three bars of 3.04 FL OZ.
- 3. The relevant front label representations include "Magnum," "Double Chocolate Vanilla" and "Vanilla Bean Ice Cream Dipped in a Chocolatey Coating, Chocolatey Sauce and Milk Chocolate."



- 4. The Product's representation as containing "Vanilla Bean Ice Cream" gives reasonable consumers the impression that (1) vanilla is the characterizing flavor, (2) vanilla is contained in a sufficient amount to flavor the product, (3) the flavor is only provided by the natural characterizing flavor of vanilla and derived from vanilla extract or vanilla flavoring *and* unexhausted vanilla beans and (4) no other flavors simulate, resemble, reinforce, extend or enhance the product's vanilla taste or compensate for any reduction in the amount of real vanilla used to supply the vanilla taste.
- 5. Defendant's Product contains non-vanilla flavor, a de minimis amount of real vanilla and to the extent it tastes like vanilla, such flavor is mainly contributed by vanillin from non-vanilla sources.

¹ "Vanilla Bean Ice Cream" is considered a variation of "Vanilla Ice Cream." It differs from vanilla ice cream because it contains vanilla flavor as a result of containing unexhausted vanilla beans.

- I. Vanilla is Perennial Favorite Ice Cream Flavor
 - 6. Ice cream is a year-round treat enjoyed by 96% of Americans.²
- 7. Its popularity is attributed "to the perfect combination of elements sugar, fat, frozen water, and air that make up the mouthwatering concoction."
- 8. Until the early 1990s, any product named "ice cream" had to meet requirements of "not less than 10 percent milkfat, nor less than 10 percent nonfat milk solids."
- 9. Vanilla is the consistent number one flavor for ice cream for 28% of Americans, confirmed two groups who would know the International Dairy Foods Association (IDFA) (ice cream producers) and National Ice Cream Retailers Association (ice cream parlors).
- 10. The reasons for vanilla's staying power are "not only because it is creamy and delicious, but also because of its ability to enhance so many other desserts and treats." 5
- 11. By some estimates, approximately two-thirds of "all ice cream eaten is either vanilla or vanilla with something stirred into it, like chocolate chips."
- 12. The applications of vanilla ice cream include its centerpiece between chocolate wafers ("sandwich"), enrobed in chocolate on a stick ("bar"), topping a warm slice of fresh-baked pie ("à la Mode"), drizzled with hot fudge, sprinkled with crushed nuts and topped by a maraschino cherry ("sundae") or dunked in a cold frothy glass of root beer ("float").⁷

² Arwa Mahdawi, The big scoop: America's favorite ice-cream flavor, revealed, The Guardian, July 11, 2018

³ Vox Creative, <u>The Reason You Love Ice Cream So Much Is Simple: Science</u>, Eater.com, October 12, 2017.

⁴ 21 C.F.R. § 135.110(a)(2).

⁵Press Release, IDFA, <u>Vanilla Reigns Supreme</u>; <u>Chocolate Flavors Dominate in Top Five Ice Cream Favorites Among Americans</u>, July 1, 2018

⁶Bill Daley (the other one), Which vanilla ice cream is the cream of the crop? We taste test 12 top brands, Chicago Tribune, July 18, 2018

⁷ The True Wonders of Vanilla Ice Cream, FrozenDessertSupplies.com.

- I. Vanilla is Constantly Subject to Efforts at Imitation Due to High Demand
- 13. The tropical orchid of the genus Vanilla (*V. planifolia*) is the source of the prized flavor commonly known as vanilla,
- 14. Vanilla's "desirable flavor attributes...make it one of the most common ingredients used in the global marketplace, whether as a primary flavor, as a component of another flavor, or for its desirable aroma qualities."
- 15. Though the Pure Food and Drugs Act of 1906 ("Pure Food Act") was enacted to "protect consumer health and prevent commercial fraud," this was but one episode in the perpetual struggle against those who have sought profit through sale of imitation and lower quality commodities, dressed up as the genuine articles.⁹
- 16. It was evident that protecting consumers from fraudulent vanilla would be challenging, as E. M. Chace, Assistant Chief of the Foods Division of the U.S. Department of Agriculture's Bureau of Chemistry, noted "There is at least three times as much vanilla consumed [in the United States] as all other flavors together."
- 17. This demand could not be met by natural sources of vanilla, leading manufacturers to devise clever, deceptive and dangerous methods to imitate vanilla's flavor and appearance.
- 18. Today, headlines tell a story of a resurgent global threat of "food fraud" from olive oil made from cottonseeds to the horsemeat scandal in the European Union.¹¹

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⁸ Daphna Havkin-Frenkel, F.C. Bellanger, Eds., Handbook of Vanilla Science and Technology, Wiley, 2018.

⁹ Berenstein, 412; some of the earliest recorded examples of food fraud include unscrupulous Roman merchants who sweetened wine with lead.

¹⁰ E. M. Chace, "The Manufacture of Flavoring Extracts," Yearbook of the United States Department of Agriculture 1908 (Washington, DC: Government Printing Office, 1909) pp.333–42, 333 quoted in Nadia Berenstein, "Making a global sensation: Vanilla flavor, synthetic chemistry, and the meanings of purity," History of Science 54.4 (2016): 399-424 at 399.

¹¹ Jenny Eagle, <u>'Today's complex, fragmented, global food supply chains have led to an increase in food fraud'</u>, FoodNavigator.com, Feb. 20, 2019; M. Dourado et al., <u>Do we really know what's in our plate?</u>. Annals of Medicine, 51(sup1), 179-179 (May 2019); Aline Wisniewski et al., "<u>How to tackle food fraud in official food control authorities in Germany</u>." Journal of Consumer Protection and Food Safety: 1-10. June 11, 2019.

19. Though "food fraud" has no agreed-upon definition, its typologies encompass an ever-expanding, often overlapping range of techniques with one common goal: giving consumers less than what they bargained for.

A. Food Fraud as Applied to Vanilla

- 20. Vanilla is considered a "high-risk [for food fraud] product because of the multiple market impact factors such as natural disasters in the source regions, unstable production, wide variability of quality and value of vanilla flavorings," second only to saffron in price.¹²
- 21. The efforts at imitating vanilla offers a lens to the types of food fraud regularly employed across the spectrum of valuable commodities in today's interconnected world.¹³
- 22. The highlighted entries describe deceptive practices used by defendant in selling and marketing its Vanilla Almondmilk.

Type of Food Fraud

Application to Vanilla

- Addition of markers specifically tested for
- Manipulation of the carbon isotope ratios to produce synthetic vanillin with similar carbon isotope composition to natural vanilla
- ➤ Appearance of *more* and/or higher quality of the valued ingredient
- Ground vanilla beans and/or seeds to provide visual appeal as "specks" so consumer thinks the product contains real vanilla beans, when the ground beans have been exhausted of flavor
- Caramel to darken the color of an imitation vanilla so it more closely resembles the hue of real vanilla¹⁴
- Annatto and turmeric extracts in dairy products purporting

¹² Société Générale de Surveillance SA, ("SGS "), <u>Authenticity Testing of Vanilla Flavors – Alignment Between</u> Source Material, Claims and Regulation, May 2019.

¹³ Kathleen Wybourn, DNV GL, <u>Understanding Food Fraud and Mitigation Strategies</u>, PowerPoint Presentation, Mar. 16, 2016

¹⁴ Renée Johnson, "<u>Food fraud and economically motivated adulteration of food and food ingredients</u>." Congressional Research Service R43358, January 10, 2014.

- Substitution and replacement of a highquality ingredient with alternate ingredient of lower quality
- Tonka beans, though similar in appearance to vanilla beans, are banned from entry to the United States due to fraudulent use

resemble the hue of rich, yellow butter

to be flavored with vanilla, which causes the color to better

- Coumarin, a toxic phytochemical found in Tonka beans, added to imitation vanillas to increase vanilla flavor perception
- ➤ Addition of less expensive substitute ingredient to mimic flavor of more valuable component

> Compounding, Diluting,

Extending

- Synthetically produced ethyl vanillin, from recycled paper, tree bark or coal tar, to imitate taste of real vanilla
- "to mix flavor materials together at a special ratio in which they [sic] compliment each other to give the desirable aroma and taste",15
- Combination with flavoring substances such as propenyl guaethol ("Vanitrope"), a "flavoring agent [, also] unconnected to vanilla beans or vanillin, but unmistakably producing the sensation of vanilla"16
- "Spiking" or "fortification" of vanilla through addition of natural and artificial flavors including vanillin, which simulates vanilla taste but obtained from tree bark
- ➤ Addition of fillers to give the impression there is more of the product than there actually is
- Injection of vanilla beans with mercury, a poisonous substance, to raise the weight of vanilla beans, alleged in International Flavors and Fragrances (IFF), Inc. v. Day Pitney LLP and Robert G. Rose, 2005, Docket Number L-

¹⁵ Chee-Teck Tan, "Physical Chemistry in Flavor Products Preparation: An Overview" in Flavor Technology, ACS Symposium Series, Vol. 610 1995. 1-17.

¹⁶ Berenstein, 423.

4486-09, Superior Court of New Jersey, Middlesex County

- Subtle, yet deliberate misidentification and obfuscation of a product's components and qualities as they appear on the ingredient list
 - "ground vanilla beans" gives impression it describes unexhausted vanilla beans when actually it is devoid of flavor and used for aesthetics
 - o "natural vanilla flavorings" "-ing" as suffix referring to something *like* that which is described
- ➤ Ingredient List Deception¹⁷
- "Vanilla With Other Natural Flavors" implying –
 wrongly such a product has a sufficient amount of vanilla to characterize the food
- "Natural Flavors" containing "natural vanillin" derived not from vanilla beans but from tree pulp.
 When paired with real vanilla, vanillin is required to be declared as an artificial flavor¹⁸
- "Non-Characterizing" flavors which are not identical to vanilla, but that extend vanilla
- 23. The "plasticity of legal reasoning" with respect to food fraud epitomize what H. Mansfield Robinson and Cecil H. Cribb noted in 1895 in the context of Victorian England:

 $^{^{17}}$ A recent example of this would be "evaporated cane juice" as a more healthful sounding term to consumers to identify sugar.

¹⁸ The numerous "naturally produced vanillins" are just as potent as their synthetic predecessors, such that "one ounce of vanillin is equal to a full gallon of single-fold vanilla extract."

the most striking feature of the latter-day sophisticator of foods is his knowledge of the law and his skill in evading it. If a legal limit on strength or quality be fixed for any substance (as in the case of spirits), he carefully brings his goods right down to it, and perhaps just so little below that no magistrate would convict him.

The law and chemistry of food and drugs. London: F.J. Rebman at p. 320.19

- II. Standards of Identity for Ice Cream, Vanilla and Vanilla Ice Cream
- 24. Standards of identity for foods were established to protect consumers from economic adulteration the substitution of more valuable ingredients and replacement with less valuable and harmful ones. *See* 21 U.S.C. § 343(g).
 - 25. The requirement is expressed in 21 U.S.C. §343(g):²⁰

A food shall be deemed to be misbranded –

(g) Representation as to definition and standard of identity

If it purports to be or is represented as a food for which a definition and standard of identity has been prescribed by regulations as provided by section 341 of this title, unless (1) it conforms to such definition and standard, and (2) its label bears the name of the food specified in the definition and standard, and, insofar as may be required by such regulations, the common names of optional ingredients (other than spices, flavoring, and coloring) present in such food.

- 26. Standards of identity are described as "recipe" standards because they require standardized foods to contain specific ingredients in specific amounts.
- 27. Standards of identity reflect a recognition by Congress of the inability of consumers to determine the relative merits of a variety of products superficially resembling each other based on informative labeling in places other than a product's front label, such as from an ingredient list.
- 28. Standards of identity also reflect the intention of Congress to preclude manufacturers and courts from determining for themselves whether a food purporting to be a standardized food was permitted to contain different ingredients or different amounts of ingredients and determine

¹⁹ Cited in Sébastien Rioux, "<u>Capitalist food production and the rise of legal adulteration: Regulating food standards in 19th-century Britain</u>," Journal of Agrarian Change 19.1 (2019) at p. 65 (64-81).

²⁰ 21 U.S.C. § 343(g)(2) read with 21 C.F.R. § 135.110(f)(2)(i) and 21 C.F.R. §§ 169.175 – 169.178.

consumers could not have been misled due to a product which deviated from a standard.

- 29. Standards of identity are a bulwark against consumer deception for reasons not limited to the following:²¹
 - Preventing confusion by reducing uncertainty faced by consumers making purchasing decisions and must select amongst numerous similarly labeled products;
 - 2. Eliminating possibility of economic adulteration of standardized foods through substitution of lower quality ingredients;
 - 3. Increasing the informational value of a product name, i.e., "vanilla," through restricting the range of information that can be conveyed by that product name;
 - 4. Once a food has been standardized, the product name associated with that food, i.e., "vanilla," acquires a precise and specific meaning that it did not have prior to the creation of the standard.
- 30. New York State has adopted and incorporated in its entirety, all provisions of the Federal Food, Drug and Cosmetic Act ("FFDCA") through its Agriculture and Markets Law ("AGM") and the accompanying regulations. *See* Title 1, Official Compilation of Codes, Rules and Regulations of the State of New York ("NYCRR").
- 31. New York Agriculture and Markets Law ("AGM") § 71-a ("Declaration of policy") is unambiguous that ice cream labeling cannot deviate from the federal regulations:

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²¹ Christopher Chen, "Food and drug administration food standards of identity: Consumer protection through the regulation of product information." Food & Drug LJ 47 (1992): 185.

It is further declared to be in the interest of the dairy industry and of the consuming public that there be *uniformity of standards for frozen desserts as between the various states and the federal government* to the end that there may be free movement of frozen desserts between the states and to the end that the inefficiency, needless expense, and confusion caused by differences in products sold under the same name, and *differences in labeling of identical products may be eliminated*. (emphasis added).

32. The New York State ice cream regulations state:

The standards of identity for ice cream and frozen custard, goat's milk ice cream, ice milk, goat's milk ice milk, mellorine, sherbet, and water ices as set forth in sections 135.110, 135.115, 135.120, 135.125, 135.130, 135.140 and 135.160, respectively, of title 21 of the Code of Federal Regulations (revised as of April 1, 2010) are *adopted and incorporated by reference* herein.

1 NYCRR § 17.19, Additional standards of identity for frozen desserts at Chapter I ("Milk Control*), Subchapter A ("Dairy Products"), Part 17 ("Requirements for the Labeling of, and Definitions and Standards of Identity for, Milk, Milk Products and Frozen Desserts") (emphasis added).

33. The vanilla standards are adopted and incorporated verbatim into New York law:

the commissioner hereby adopts the following as the standards of identity and/or standards of quality, and tolerances for food and food products as published in title 21 of the Code of Federal Regulations...21 CFR part 169, containing the Federal definitions and standards for *Food Dressings and Flavorings* at pages 600-606.

1 NYCRR § 250.1(a)(17) at Chapter VI ("Food Control"), Subchapter C, Food and Food Products, Part 250, ("Definitions and Standards").

34. The result is that the New York State labeling requirements for vanilla ice cream products is identical to those established by the FDA.

A. Vanilla's Usage and Labeling in Ice Cream

- 35. In debates accompanying the establishment of ice cream standards, the key issue before Congress was whether the flavor source was from the natural characterizing flavor i.e., raspberry for raspberry ice cream, vanilla for vanilla ice cream.
- 36. Why, industry asked, could they not label their products as "vanilla ice cream" if it contained vanillin from sources other than vanilla beans?

37. In response, Congressmen E.A. Kenny of New Jersey and Virgil Chapman of Kentucky inquired of ice cream's representative, Mr. Schmidt:

Mr. Kenney: Do you not think, though, Mr. Schmidt, that if you label it

vanilla ice cream, it ought to be vanilla; and if it is made with vanillin extracted from oil of cloves, you ought to label it

manufactured with such vanillin?

Mr. Schmidt: Well, we, of course, do not think so. That is why we are here

making our protest. We think, after all, the consuming public is

accustomed to accepting as vanilla artificial vanillas.

Mr. Kenney: We agree that Barnum educated us along that line a long time

ago. (emphasis added)

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Mr. Chapman: I do think that if it is chocolate it ought to be labeled

"chocolate"; and if it is flavored with vanillin made from oil of cloves, it ought to be labeled to show that it is flavored with vanillin made from oil of cloves; and if it is flavored with vanilla, it ought to be labeled "vanilla"; and if it is flavored with lemon, it ought to be labeled lemon; and if it is cherry, it ought

to be labeled "cherry."

38. Later in the hearing, Mr. Chapman and another industry representative engaged over the proper declaration of flavor for ice cream:

Mr. Chapman: Do you make raspberry?

Mr. Hibben: Yes.

Mr. Chapman: And you put that on the label?

Mr. Hibben: We say "raspberry ice cream."

Mr. Chapman: And if it is peach, you put that on the label?

Mr. Hibben: It is peach ice cream; yes.

Mr. Chapman: And If you call it vanilla, what do you put on?

Mr. Hibben: We put "vanilla ice cream" on our labels. That is what we

want to continue to do. We want to put vanilla on those labels.

Mr. Chapman: But you say you put in it oil of cloves instead of vanilla.

Mr. Hibben: We do not use cloves. We use vanillin derived from the oil of

cloves.

Mr. Chapman: If you put out strawberry ice-cream, you would not want to use

raspberry to make it, would you?

Mr. Hibben: No; but we use vanillin, which is an ingredient of the vanilla

bean and, its true to name.

Mr. Chapman: Is it an extract from the vanilla bean?

Mr. Hibben: It is both. It is taken both from the eugenol and the vanilla bean

and is the same product. If you were a chemist you could not tell

the difference, and if you were a doctor, you would say that one

is just as harmless as the other.

Mr. Chapman: I do not object to buying artificial vanilla ice cream if it is pure,

but if it is artificial. I would like to know what I am getting.

39. Since most of the vanilla used in the United States was for the flavoring of ice cream, the establishment of vanilla standards was intended to prevent companies from giving less vanilla than they expected. *See* 21 C.F.R. Part 169 ("Food dressings and flavorings"); 21 C.F.R. §169.3 ("Definitions"); 21 C.F.R. § 169.175 – 21 C.F.R. § 169.182 (vanilla products).

- 40. Prior to adoption of vanilla standards, "the widespread and exceedingly serious adulteration of vanilla extracts that are now labeled 'pure'...deprive[d] the consumer of value the product is represented to have, and for which the consumer pays.²²
- 41. The vanilla standards were intended to "insure, for the protection of both the consumers and our industry, that all vanilla products are correctly labeled and meet at least

²² Letter from McCormick & Company Inc. to HEW Secretary, January 15, 1960; Memorandum of Telephone Conversation between Mr. Alfred Daibock, Commercial Policy Division, Department of State and Tom Bellis, Food Standards Branch, FDA (the FDA stated, "The prime purpose sought to be served by the standards adopted was to promote honest, fair dealing with housewives and other consumers of the flavorings covered by the standards").

minimum standards."23

42. The objective basis for the standards is the requirement that a "unit of vanilla constituent means the total sapid and odorous principles extractable from one unit weight of vanilla beans," or 13.35 ounces.²⁴

III. Shortage of Vanilla Leads to Cut Corners and Consumer Deception

- 43. For decades, The Flavor and Extract Manufacturers Association ("FEMA") successfully protected consumers from misleading and fraudulent vanilla labeling through a system of "self-policing" where companies were held accountable to industry standards which followed federal regulations.
- 44. However, FEMA was strong-armed into abandoning these efforts and disbanding its Vanilla Committee due to alleged financial pressure from its largest members.
- 45. Into this gap, flavor and food companies quickly reverted to practices which had been eradicated with the promulgation of the vanilla standards in the early 1960s.
 - 46. The flavor industry benefits from high vanilla prices and the use of less real vanilla.
- 47. The recent global shortage of vanilla beans has provided the flavor industry another opportunity to "innovate[ing] natural vanilla solutions…to protect our existing customers."²⁵
- 48. When less vanilla is available, customers of flavor companies food manufacturers must purchase higher margin, proprietary, "vanilla-like" flavorings made with advanced technology and synthetic biology.
 - 49. According to Suzanne Johnson, vice president of research at a North Carolina

²³ Letter from McCormick & Company Inc. to HEW Secretary, January 15, 1960; Press Release U.S. Department of Health, Education, and Welfare, September 13, 1963.

²⁴ 21 C.F.R. §169.3(c) referencing 21 C.F.R. §169.3(b).

²⁵ Amanda Del Buouno, Ingredient Spotlight, Beverage Industry, Oct. 3, 2016.

laboratory, "Many companies are trying to switch to natural vanilla with other natural flavors [WONF] in order to keep a high-quality taste at a lower price," known as "Vanilla WONF."

- 50. The head of "taste solutions" at Irish conglomerate Kerry plc, urged flavor manufacturers to "[G]et creative" and "build a compounded vanilla flavor with other natural flavors."
- 51. A compounded vanilla flavor "that matches the taste of pure vanilla natural extracts" can supposedly "provide the same vanilla taste expectation while requiring a smaller quantity of vanilla beans. The result is a greater consistency in pricing, availability and quality."²⁶
- 52. These compounded flavors exist in a "black box" with "as many as 100 or more flavor ingredients," including "naturally produced vanillin," potentiators and enhancers, like maltol and piperonal, blended together to enhance the vanilla, allowing the use of less vanilla to achieve the intended taste.²⁷
- IV. "Vanilla Bean Ice Cream" Without Qualification Tells Consumers All of Product's Flavor and Vanilla Taste is from Vanilla Beans
- 53. According to John B. Hallagan and Joanna Drake, the former and current legal advisors for The Flavor and Extract Manufacturers Association of the United States ("FEMA"):

When consumers purchase ice cream labeled as "vanilla ice cream" they expect it to be flavored with vanilla flavoring derived from vanilla beans *unless labeled otherwise*. As we shall see, this expectation is codified in two U.S. federal standards of identity, one for vanilla flavorings and one for ice cream.²⁸ (emphasis added).

54. Daphna Havkin-Frenkel, editor of the *Handbook of Vanilla Science and Technology*,

²⁶ Donna Berry, Understanding the limitations of natural flavors, BakingBusiness.com, Jan. 16, 2018.

²⁷ Hallagan and Drake, FEMA GRAS and U.S. Regulatory Authority: U.S. Flavor and Food Labeling Implications, Perfumer & Flavorist, Oct. 25, 2018; Charles Zapsalis et al., *Food chemistry and nutritional biochemistry*. Wiley, 1985, p. 611 (describing the flavor industry's goal to develop vanilla compound flavors "That *Seem*[s] to be Authentic or at Least Derived from a Natural Source") (emphasis added).

²⁸ John B. Hallagan and Joanna Drake, The Flavor and Extract Manufacturers Association of the United States, "Labeling Vanilla Flavorings and Vanilla-Flavored Foods in the U.S.," Perfumer & Flavorist, Apr. 25, 2018.

and a leading scholar and researcher on vanilla, summarized these categories:29

[A]s defined by the FDA Standard of Identity...Vanilla ice cream Category I contains only vanilla extract. Vanilla ice cream Category II contains vanilla made up of 1 oz of synthetic vanillin per 1 gallon of 1-fold vanilla extract. Vanilla ice cream Category III contains synthetic ingredients.

- 55. Carol McBride, U.S. vanilla category manager for global flavor giant Symrise, echoed these requirements and their effect on consumers: "If the flavor comes partially or fully from another source, the company must stamp 'vanilla flavored' or 'artificial vanilla' on the front of the package, a likely turnoff to consumers." 30
- 56. The "Category 1" requirements are codified at 21 C.F.R. § 135.110(f)(2)(i), which states:

If the food contains no artificial flavor, the name on the principal display panel or panels of the label shall be accompanied by the common or usual name of the characterizing flavor, e.g., "vanilla", in letters not less than one-half the height of the letters used in the words "ice cream".

- 57. That the ice cream regulations are meant to be read "together with the vanilla standard of identity means that the characterizing flavor for this [Category 1] ice cream must be provided only by vanilla extract complying with the standard at 21 CFR Section 169.175, or another standardized vanilla flavoring derived solely from vanilla beans."³¹
- 58. Because the Product is "identified as 'Vanilla [Bean] Ice Cream,' [it] is subject to the category I ice cream requirements and, therefore, must contain only the characterizing flavor derived from vanilla beans." Exhibit "A," Letter from J.L. Summers, Assistant to the Director, Division of Regulatory Guidance, Bureau of Foods to David B. Daugherty, Zink & Triest

²⁹ Daphna Havkin-Frenkel and Faith C. Belanger, eds., *Handbook of Vanilla Science and Technology*, Wiley, 2018 (221).

³⁰ Melody M. Bomgardner, "The problem with vanilla," Chemical & Engineering News, Sept. 12, 2016.

³¹ Hallagan, *supra* note 3, at p. 11.

Company, Inc., April 10, 1979 ("Summers Letter, April 10, 1979").

59. As Dr. Mark Black points out,

Because vanilla is a defined food, the CFR links the ice cream rules (21 CFR 1:135) to the vanilla rules (21 CFR 1:169) through the three-tiered nomenclature. However, the CFR does not call this out in the ice cream rules. Indeed, vanilla extract is not mentioned in any other part of the ice cream rules.

Exhibit "B," p.3, Mark Black, "The Use of Vanilla in Ice Cream: Rules, Regulations and Interpretations – All Are Needed For A Thorough Understanding."

60. The International Dairy Foods Association ("IDFA") summarized the unique distinction between natural and artificial flavors in the context of ice cream as follows:

Flavors which are derived from natural sources other than the characterizing flavor and simulate, resemble or reinforce the characterizing flavor, are considered artificial flavors. Products flavored in such a manner must be labeled according to either flavor labeling requirements of Category II or III products.³²

- 61. Though the text of 21 C.F.R. § 135.110(f)(2)(i) does not distinguish between flavor from the natural characterizing flavor and natural flavors from sources other than the characterizing flavor, the regulations for vanilla and ice cream products "are supplemented by a formal [Food and Drug Administration ('FDA')] Advisory Opinion, and a collection of FDA-issued regulatory correspondence."³³
 - 62. Dr. Black summarized the labeling questions addressed in the early 1980s:

The industry sought clarification of these rules from the U.S. Food and Drug Administration (FDA). From 1979 to 1983, the FDA provided interpretations and ultimately an advisory opinion that clarified the rules around each category. However these have not been widely circulated, thus many ice cream manufacturers continue to be unsure about the legal status of their principal display panels.) (emphasis added).

See Exhibit "B," p.3, "The Use of Vanilla in Ice Cream: Rules, Regulations and Interpretations – All Are Needed For A Thorough Understanding"

³² IDFA, Ice Cream & Frozen Desserts Labeling Manual, 2019 Ed.

³³ Hallagan, *supra* note 3, at p. 1.

63. The 1983 Advisory Opinion referenced by Hallagan and Drake and Black was issued by Joseph Hile, Associate Commissioner for Regulatory Affairs, and reaffirmed a 1981 advisory opinion, which further confirmed the interpretation in a 1979 letter to industry members:

The Newberry letter is correct under 21 CFR 135.110(e).³⁴ Because that section makes no provision for any natural flavors other than natural characterizing flavors, FDA must treat all natural flavors that simulate the characterizing flavor as artificial flavors when deciding what name should appear on the principal display panel.

Exhibit "C," Advisory Opinion Letter from Hile to industry members, February 9, 1983 ("February 9, 1983 Advisory Opinion") citing Exhibit "D," Letter from R.E. Newberry, Assistant to the Director, Division of Regulatory Guidance, Bureau of Foods to Thompson, October 30, 1979 ("Newberry Letter"); Exhibit "E," Advisory Opinion Letter from Hile to Adams, FEMA President, February 12, 1981 ("February 12, 1981 Advisory Opinion").

- 64. Both Hile letters were "specifically identified as [an] advisory opinions," and "represent[s] the formal position of FDA on a matter and except as provided in paragraph (f) of this section, obligates the agency to follow it until it is amended or revoked." *See* 21 C.F.R. § 10.85(d)(4), 21 C.F.R. § 10.85(e).
- 65. While advisory opinions are not a "legal requirement," they provide clarification to a complex labeling regime for vanilla ice cream. *See* 21 C.F.R. § 10.85(j).
- 66. The Product is represented as a Category 1 product because "the name on the principal display panel or panels of the label" is "accompanied by the common or usual name of the characterizing flavor, e.g., 'vanilla [bean]."
- 67. The ingredient list does not list the chocolate components separate from the ice cream components making it more complicated to identify the ice cream ingredients.

³⁴ 21 C.F.R. § 135.110(f) was previously 21 C.F.R. § 135.110(e).

INGREDIENTS: MILK, MILK CHOCOLATE [SUGAR, CHOCOLATE, COCOA BUTTER, MILK, MILKFAT, PGPR (EMULSIFIER) AND SOY LECITHIN (EMULSIFIER), VANILLA EXTRACT], CHOCOLATEY SAUCE [WATER, SUGAR, CORN SYRUP, COCOA PROCESSED WITH ALKALI, NONFAT DRY MILK, COCONUT OIL, MODIFIED CORN STARCH, MONO AND DIGLYCERIDES, CARRAGEENAN, POTASSIUM SORBATE (USED TO PROTECT QUALITY)], CREAM, CHOCOLATEY COATING [COCONUT OIL, SUGAR, COCOA, SOY LECITHIN, VANILLA EXTRACT], SUGAR, CORN SYRUP, LESS THAN 1% OF: WHEY, MONO AND DIGLYCERIDES, LOCUST BEAN GUM, WATER, GUAR GUM, NATURAL FLAVOR, CARRAGEENAN, CARAMEL AND ANNATTO EXTRACT (COLOR).

Ingredients: Milk, Milk Chocolate [Sugar, Chocolate, Cocoa Butter, Milk, Milkfat, PGPR (Emulsifier) And Soy Lecithin (Emulsifier), Vanilla Extract], Chocolatey Fudge [Water, Sugar, Corn Syrup, Cocoa Processed With Alkali, Nonfat Dry Milk, Coconut Oil, Modified Corn Starch, Mono And Diglycerides, Carrageenan, Potassium Sorbate (Used To Protect Quality)], Cream, Chocolatey Coating [Coconut Oil, Sugar, Cocoa, Soy Lecithin, Vanilla Extract], Sugar, Corn Syrup, Contains 1 Percent Of The Following: Whey, Mono And Diglycerides, Locust Bean Gum, Water, Guar Gum, Natural Flavor, Carrageenan, Caramel And Annatto Extract (Color).

- 68. To determine the ice cream ingredients, it is necessary to remove the non-ice cream ingredients the chocolate and coatings.
- 69. Though it is required to list ingredients in order of their predominance by weight, this is subject to certain exceptions.
- 70. One exception applies where an "ingredient [which itself] contains two or more ingredients and which has an established common or usual name, conforms to a standard established pursuant to the Meat Inspection or Poultry Products Inspection Acts by the U.S. Department of Agriculture, or conforms to a definition and standard of identity established pursuant to section 401 of the Federal Food, Drug, and Cosmetic Act."³⁵

³⁵ 21 C.F.R. § 101.4(b)(2)(i)-(ii).

71. The Product's ingredients which are labeled in this way are highlighted below.

Ingredients: Milk, Milk Chocolate [Sugar, Chocolate, Cocoa Butter, Milk, Milkfat, PGPR (Emulsifier) And Soy Lecithin (Emulsifier), Vanilla Extract], Chocolatey Fudge [Water, Sugar, Corn Syrup, Cocoa Processed With Alkali, Nonfat Dry Milk, Coconut Oil, Modified Corn Starch, Mono And Diglycerides, Carrageenan, Potassium Sorbate (Used To Protect Quality)], Cream, Chocolatey Coating [Coconut Oil, Sugar, Cocoa, Soy Lecithin, Vanilla Extract], Sugar, Corn Syrup, Contains 1 Percent Of The Following: Whey, Mono And Diglycerides, Locust Bean Gum, Water, Guar Gum, Natural Flavor, Carrageenan, Caramel And Annatto Extract (Color).

72. Presented in table form:

Combination
Ingredients

Milk Chocolate

[Sugar, Chocolate, Cocoa Butter, Milk, Milkfat, PGPR (Emulsifier)
And Soy Lecithin (Emulsifier), Vanilla Extract]

Chocolatey Fudge

[Water, Sugar, Corn Syrup, Cocoa Processed With Alkali, Nonfat Dry
Milk, Coconut Oil, Modified Corn Starch, Mono And Diglycerides,
Carrageenan, Potassium Sorbate (Used To Protect Quality)],

Chocolatey Coating

[Coconut Oil, Sugar, Cocoa, Soy Lecithin, Vanilla Extract],

- 73. Milk chocolate has a standard of identity and contains two or more component ingredients.³⁶
- 74. The ingredients used for milk chocolate are listed parenthetically, in descending order of predominance by weight, after the name of the multi-component ingredient, milk chocolate.³⁷
 - 75. "Chocalatey Fudge" and "Chocolatey Coating" differ from milk chocolate because

³⁶ 21 C.F.R. § 163.130.

³⁷ 21 C.F.R. § 101.4(b)(2)(i) ("By declaring the established common or usual name of the ingredient followed by a parenthetical listing of all ingredients contained therein in descending order of predominance except that, if the ingredient is a food subject to a definition and standard of identity established in subchapter B of this chapter that has specific labeling provisions for optional ingredients, optional ingredients may be declared within the parenthetical listing in accordance with those provisions.")

they are not foods for which a standard of identity has been established.

- 76. However, it is plausible to argue that the names of these two foods are their common
- or usual name and have "be[en] established by common usage."38
- 77. Fudge is commonly understood as a semi-solid sugar candy made by mixing sugar, condensed milk and a lipid (butter or vegetable oils).
 - 78. Fudge is most often chocolate flavored hence the name "chocolatey fudge."
- 79. An ingredient described as a compound coating differs from chocolate because it contains alternate vegetable fats in place of cocoa butter.³⁹
- 80. After the combination ingredients are removed, the remaining ingredients, in descending order of predominance by weight, are the ingredients which comprise the vanilla bean ice cream:

Ingredients: Milk, Cream, Sugar, Corn Syrup, *Contains 1 Percent Of The Following*: Whey, Mono And Diglycerides, Locust Bean Gum, Water, Guar Gum, Natural Flavor, Carrageenan, Caramel And Annatto Extract (Color).

- 81. The Products' ingredient lists reveal the vanilla bean ice cream is not flavored only from vanilla and contains flavors from non-vanilla sources.
- 82. Since a product labeled "vanilla bean ice cream" (Category 1) "purports to be or is represented as a food for which a definition and standard of identity has been prescribed by regulations as provided by section 341 of this title," it is required to list the "the common names of optional ingredients (other than spices, flavoring, and coloring)" 21 U.S.C. §343(g).
 - 83. The ice cream standard of identity also requires that the common name of the flavor

³⁸ 21 C.F.R. § 102.5(d) ("A common or usual name of a food may be established by common usage or by establishment of a regulation in subpart B of this part, in part 104 of this chapter, in a standard of identity, or in other regulations in this chapter.").

³⁹Wikipedia contributors, "Compound chocolate," Wikipedia, The Free Encyclopedia.

ingredients be "declared on the label as required by the applicable sections of parts 101 and 130."

84. The "common names of optional ingredients" in ice cream are those ingredients the manufacturer chooses to use to provide flavor, such as strawberries, peaches, vanilla beans and/or vanilla extract. *See* 21 C.F.R. § 135.110(g).

85. Part 101 states:

Ingredients required to be declared on the label or labeling of a food, including foods that comply with standards of identity, except those ingredients exempted by 101.100, shall be listed by common or usual name.

- 21 C.F.R. § 101.4(a)(1)
- 86. Vanilla is the only flavor that has a standard of identity and is required to be identified by its common or usual name, which lets consumers know what they are getting. *See* 21 C.F.R. § 169.175(b)(1) ("The specified name of the food is 'Vanilla extract' or 'Extract of vanilla'."); *see* also 21 C.F.R. § 169.177(b) ("The specified name of the food is 'Vanilla flavoring.").
- 87. Flavorings other than vanilla "shall be declared according to the provisions of 101.22." 21 C.F.R. § 101.4(b)(1); 21 C.F.R. § 101.22(h)(1) ("The label of a food to which flavor is added shall declare the flavor in the statement of ingredients in the following way...Spice, natural flavor, and artificial flavor may be declared as "spice", "natural flavor", or "artificial flavor", or any combination thereof, as the case may be.").
- 88. The Product does not list "vanilla extract" or "vanilla flavoring" because the "natural flavor" is not an exclusively vanilla ingredient.
- 89. That the "natural flavor" contains non-vanilla flavor is also shown by the lower left corner of the back of the Product.



RAINFOREST ALLIANCE CERTIFIED™ INGREDIENTS INCLUDES CHOCOLATE, COCOA, COCOA BUTTER AND NATURAL FLAVOR (VANILLA EXTRACT).

Rainforest Alliance CertifiedTM Ingredients Include Chocolate, Cocoa, Coco Butter and Natural Flavor (Vanilla Extract).

- 90. By listing "Vanilla Extract" in parentheses next to "Natural Flavor," defendant is acknowledging the "Natural Flavor" is not "Vanilla Extract," but instead, that vanilla extract represents *part* of the "Natural Flavor."
- 91. A "Natural Flavor" cannot be "Rainforest Alliance Certified" because the flavor enhancers contained therein are not found or obtained from rainforests, which is why defendant is

correct to qualify the "Natural Flavor" in this statement.

- 92. The Product "is subject to the category I ice cream requirements and, therefore, must contain only the characterizing flavor derived from vanilla beans." Exhibit "A," Summers Letter, April 10, 1979.
- V. GC-MS Analysis Reveals *de minimis* Amount of Vanilla but High Levels of Artificial Vanilla Flavoring
- 93. Using gas chromatography-mass spectrometry ("GC-MS"), the volatile flavoring compounds from the Product can be identified and quantified.
- 94. GC-MS is "the analysis method of choice" which has "proven its worth for the analysis of vanilla constituents."⁴⁰
- 95. However, the "main vanilla flavor backbone of commercial vanilla species is constituted by the so called marker compounds: vanillin, *p*-hydroxybenzaldehyde, vanillic acid, and *p*-hydroxybenzoic acid" with their ratios identified in the below table "used as an indicator of quality of commercial vanilla to detect adulteration of beans and extracts."⁴¹

<u>Compounds</u>	Percent Present in Vanilla Beans	
vanillin	1.3-1.7 %	
p-hydroxybenzaldehyde	0.1%	
vanillic acid	0.05%	
p-hydroxybenzoic acid	0.03%	

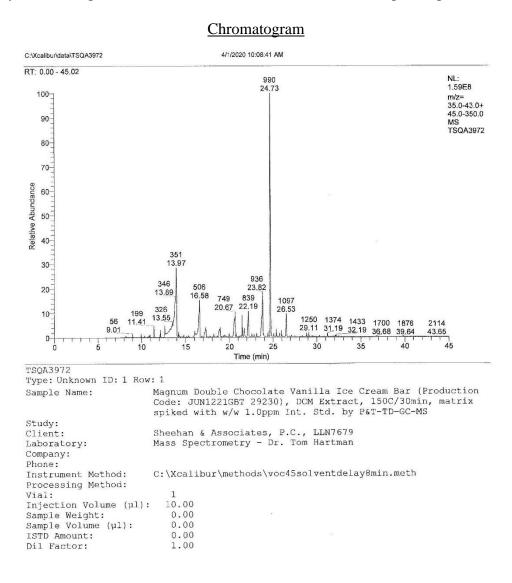
96. The Product was converted to a vapor and purged with inert gas ("Purge & Trap

⁴⁰ ThermoFisher Scientific, <u>Gas Chromatography Mass Spectrometry (GC/MS) Information</u>; Arun K. Sinha et al. "<u>A comprehensive review on vanilla flavor: extraction, isolation and quantification of vanillin and others constituents</u>," International Journal of Food Sciences and Nutrition 59.4 (2008): 308; 299-326.

⁴¹ Maria del Pilar Galeas, "Gas chromatography-mass spectrometry and gas chromatography-olfactometry analysis of aroma compounds of vanilla pompona schiede," Diss. Rutgers University-Graduate School-New Brunswick, 2015 citing A.S. Ranadive, Vanilla-cultivation, curing, chemistry, technology and commercial product. In: Spices Herbs and Edible Fungi. Charalambous, G. (Ed), Developments in Food Science, Vol. 34, Elsevier Science Publishers BV, Amsterdam, The Netherlands, pp 517-577 (1994).

Method"), causing the volatile aromatic compounds to be extracted.

- 97. These compounds were run through capillary columns and eluted at different times before reaching the mass spectrometer.
- 98. The mass spectrum plots the compounds' elution time on the X-axis and the amount or intensity of the compounds on the Y-axis. Exhibit "F," GC-MS Report, April 17, 2020.



- 99. The chromatogram shows 61 peaks, of which 17 are common to vanilla.
- 100. The peak assignment table identifies the compounds in column three (peak assignment) by matching their mass-to-charge (m/z) ratio with mass spectral libraries of all known

compounds.

101. Columns two (Area Integration) and four (concentration parts per million or "Conc.

PPM w/w.") shows the relative amounts of the detected compounds.

Peak Assignment Table

Table 1

Sheehan & Associates, P.C., Project #7679

Magnum Double Chocolate Vanilla Ice Cream Bar (Vanilla Ice Cream Harvested from Bar Interior)

Production Code: JUN1221GBT 29230

Methylene Chloride Extract of 10.0 g with 1 ppm Matrix-Spiked Int. Std. by P&T-TD-GC-MS

Data File = TSQA3972

MS	Area	Back Assissment	Conc. PPM w/w
Scan #		Peak Assignment	0.02
9		diacetyl	0.53
199	345625		0.02
215		acetaldehyde diethyl acetal	0.43
242	276325		20.79
326-351		1,2-propylene glycol	0.17
367	111322		0.01
372		3-methylbutyric acid	0.00
395		2-methylbutyric acid	
400		furfuryl alcohol	0.11
430		dimethyl sulfoxide (DMSO)	0.12
506		dimethyl sulfone	6.76
530		5-methyl furfural	0.01
548		benzaldehyde + hexanoic acid	1.34
557	5853	phenol	0.00
570	3902	trimethyl pyrazine	0.00
600	5761	2-pyrrole carboxaldehyde	0.00
608	1596	cyclotene	0.00
611		limonene	0.00
625		benzyl alcohol	0.07
645		sorbic acid (mold inhibitor preservative)	1.60
651		2-acetyl pyrrole	0.03
665		tetramethyl pyrazine	0.03
668		2-pyrrolidinone	0.06
675		guiaicol	0.16
			0.03
683		nonanal + methyl furoate	0.05
687		dihydro-3,5-dimethyl-2(3H)-furanone	0.2
707		maltol + traces of phenylethyl alcohol + delta-heptalactone	3.76
749		octanoic acid	0.14
755		benzoic acid	0.08
781		2-methoxy-4-methylphenol	1.00
796		naphthalene-d8 (internal standard)	0.64
809		hydroxy methyl furfural (HMF)	2.69
839		nonanoic acid	
855		p-methoxybenzaldehyde (p-anisaldehyde)	0.0
862	99886	glyceryl monobutyrate	0.15
876		delta-nonalactone	0.09
894	78666	glyceryl triacetate (Triacetin)	0.12
899	18760	2,4-decadienal	0.0
936	3801133	decanoic acid	5.91
941	83666	3-hydroxybenzaldehyde	0.13
990	12328710	vanillin	19.1
1010		undecanoic acid	0.11
1028		vanillyl ethyl ether	0.29
1033		ethyl vanillin	0.0
1038		gamma-decalactone	0.0
1065		delta-decalactone	0.20
1097		lauric acid	2.1
1120		ethyl laurate	0.0
1160		delta-undecalactone	0.0
		i tridecanoic acid	0.0
1170			0.0
1208		gamma-dodecalactone	0.1
1234		delta-dodecalactone	0.1
1250		myristic acid	0.2
1299		benzyl benzoate	
1374	118105	caffeine	0.1
1397	12985	methyl palmitate	0.0
1427		delta-tetradecalactone	0.0
1433		palmitic acid	0.1
1466		ethyl palmitate	0.0
1699		3 delta-hexadecalactone	0.0

102. The Product contains vanillin (MS Scan # 990, 19.178 PPM), yet fails to detect any

of the other marker compounds for vanilla – p-hydroxybenzaldehyde, p-hydroxybenzoic acid or vanillic acid.

- 103. The Product contains p-methoxybenzaldehyde (p-anisaldehyde) (MS Scan # 855, 0.017 PPM), a compound unique to vanilla, which is an indicator the Product contains some vanilla.
- 104. The absence of the non-vanillin marker compounds reveals that although the Product may contain some real vanilla, it is not detectable by advanced scientific means and most of the vanillin in the Product is from non-vanilla sources.
- 105. By using a drop of vanilla extract instead of not using any, defendant can credibly claim its Product has vanilla extract.
- 106. However, defendant cannot label the Product as "vanilla bean ice cream" because it fails to contain sufficient flavor from vanilla to characterize it.
- 107. The Product also contains maltol (MS Scan # 707, 0.217 PPM), an (artificial) synthetic flavor enhancer that is only present in real vanilla at levels close to 100 times lower than identified here. *See* 21 C.F.R. § 172.515(b) ("Synthetic flavoring substances and adjuvants.").⁴²
- 108. Maltol is well-known as a flavor enhancer which does not "contribute a flavor of its own," but increases sweetness and enhances the sensation of creaminess, attributes relevant to a vanilla ice cream product.⁴³
- 109. The analysis also detected high levels of ethyl vanillin (MS Scan # 1033, 0.021 PPM), an artificial flavor with 3.5 times the strength of regular non-vanilla vanillin. *See* 21 C.F.R. § 182.60 ("Synthetic flavoring substances and adjuvants.").

⁴² 21 C.F.R. § 172.515(b) ("Synthetic flavoring substances and adjuvants."); D. T. Le Blanch, "Maltol and ethyl maltol from larch tree to successful food additives," Food Technol. 26 (1989): 78-87.

⁴³ 21 C.F.R. § 172.515(b) ("Synthetic flavoring substances and adjuvants."); <u>Maltol</u>, UL Prospector, Bryan W. Nash & Sons Ltd.1.

- 110. Even at the small levels detected, ethyl vanillin contributes to the Product's vanilla taste, but it is sourced from petroleum byproducts instead of vanilla beans.
- 111. Since the coating contains artificial flavor which typically contains ethyl vanillin, the analysis excluded the coating and chocolate candies, to prevent dispersion or drift from the enrobing (application of chocolate coating) to the vanilla ice cream core.
- 112. One plausible explanation is that the chocolate coating contains a higher than usual amount of ethyl vanillin in order to "spike" the vanilla flavor, because defendant knows that ethyl vanillin is a permitted ingredient in chocolate coating but not in real vanilla ice cream.
- VI. Vanilla [Bean] Ice Cream is Not Expected or Permitted to Contain Non-Vanilla Flavor
- 113. Even if the non-vanilla vanillin and maltol are made through natural processes and from natural sources, they are still "natural flavoring compounds that resemble, simulate and/or enhance vanilla flavor but are not derived from vanilla bean," and thus "would not comply with the intent of the flavor provisions of Category I ice cream." *See* Exhibit "G," Letter from Taylor M. Quinn, Associate Director for Compliance, Bureau of Foods, to Glenn P. Witte, International Association of Ice Cream Manufacturers, May 31, 1979 ("Quinn Letter, May 31, 1979").
- 114. Vanillin and maltol are ingredients often used in a flavor identified as "Vanilla With Other Natural Flavors" or "Vanilla WONF."
- 115. These "Other Natural Flavors" enhance, simulate and extend vanilla, allowing the Product to use less real vanilla to achieve the same vanilla taste.
- 116. However, a "product identified as 'Vanilla Ice Cream' is subject to the category 1 ice cream requirements and, therefore, must contain only the characterizing flavor derived from vanilla beans" instead of a vanilla WONF ingredient because "the standard for ice cream does not provide for the label designation of 'With other [natural] flavors' (WONF)." Exhibit "A,"

Summers Letter, April 10, 1979.

- 117. "[N]atural flavors not derived from vanilla beans," like maltol and non-vanilla vanillin, "may be used in combination with the standardized items included under 21 CFR 169 (vanilla-vanillin extract or vanilla-vanillin flavoring) for category II vanilla flavored ice cream provided that the flavoring contributed by or derived from the vanilla beans predominates" and they are fully disclosed as same. Exhibit "H," Letter from Taylor M. Quinn to Kenneth Basa, National Food Ingredient Company, August 22, 1979 ("Quinn Letter, August 22, 1979") and Letter from Basa to Quinn, July 31, 1979 ("Basa Letter, July 31, 1979"); *See* 21 C.F.R. §135.110(f)(2)(ii) ("Category II").
- 118. The Product is a Category 3 if the "artificial flavor [from non-vanilla vanillin and maltol] predominates. 21 C.F.R. §135.110(f)(2)(iii) ("Category 3").
- 119. Non-vanilla vanillin, ethyl vanillin and maltol are permitted in Category II or Category III vanilla ice cream products as opposed to Category 1, which is the way the Product is represented.
 - 120. The Product is represented in a manner which is deceptive to consumers.

VII. Conclusion

- 121. Defendant's branding and packaging of the Product is designed to and does deceive, mislead, and defraud plaintiff and consumers.
- 122. Defendant sold more of the Product and at higher prices than it would have in the absence of this misconduct, resulting in additional profits at the expense of consumers like plaintiffs.
- 123. The value of the Product that plaintiffs purchased and consumed was materially less than their value as represented by defendant.

- 124. Had plaintiffs and class members known the truth, they would not have bought the Product or would have paid less for them.
- 125. As a result of the false and misleading labeling, the Product is sold at a premium price, approximately no less than \$6.49 for boxes of three bars of 3.04 FL OZ, excluding tax, compared to other similar products represented in a non-misleading way.

Jurisdiction and Venue

- 126. Jurisdiction is proper pursuant to 28 U.S.C. § 1332(d)(2) (Class Action Fairness Act of 2005 or "CAFA").
- 127. Under CAFA, district courts have "original federal jurisdiction over class actions involving (1) an aggregate amount in controversy of at least \$5,000,000; and (2) minimal diversity[.]" *Gold v. New York Life Ins. Co.*, 730 F.3d 137, 141 (2d Cir. 2013).
 - 128. Plaintiff Sharon Dashnau is a citizen of New York.
- 129. Defendant Unilever Manufacturing (US), Inc., is a Delaware corporation with a principal place of business in Englewood Cliffs, Bergen County, New Jersey and therefore is a citizen of New Jersey.
 - 130. Venue is proper because plaintiff Dashnau resides in this District.
 - 131. Venue is supported because many class members reside in this District.
- 132. This court has personal jurisdiction over defendant because it conducts and transacts business, contracts to supply and supplies goods within New York.

Parties

- 133. Plaintiff Sharon Dashnau is a citizen of Port Jervis, Orange County, New York.
- 134. Plaintiff Gregory Rodriguez-Appeldorn is a citizen of Bronx, Bronx County, New York.
- 135. Defendant Unilever Manufacturing (US), Inc. is a Delaware corporation with a principal place of business in Englewood Cliffs, New Jersey, Bergen County.
- 136. During the relevant statutes of limitations, plaintiffs purchased the Product within their district and/or State for personal consumption and/or use in reliance on the representations the Product's flavor was exclusively from real vanilla and that it did not contain flavors designed to mimic and imitate vanilla.
- 137. Plaintiff Dashnau purchased the Product at store(s) including the Walmart in Middletown, New York during the summer and fall of 2019.
- 138. Plaintiff Gregory Rodriguez-Appeldorn purchased the Product at store(s) including Stop and Shop in Marble Hill, Bronx and in Westchester, on multiple occasions during 2019 and 2020.
- 139. Plaintiffs bought the Product because they liked the product type for its intended use and expected its vanilla flavor to come from only real vanilla beans because if the flavor was provided by flavors which modified or enhanced the vanilla, they expected that to be indicated on the front label.
- 140. Plaintiffs would buy the Product again if assured its vanilla taste was provided solely from the vanilla plant and not from modifiers and enhancers which imitate vanilla.

Class Allegations

- 141. The class will consist of all purchasers of the Product who reside in New York during the applicable statutes of limitations.
- 142. Common questions of law or fact predominate and include whether defendant's representations were and are misleading and if plaintiffs and class members are entitled to damages.
- 143. Plaintiffs' claims and basis for relief are typical to other members because all were subjected to the same unfair and deceptive representations and actions.
- 144. Plaintiffs are adequate representatives because their interests do not conflict with other members.
- 145. No individual inquiry is necessary since the focus is only on defendant's practices and the class is definable and ascertainable.
- 146. Individual actions would risk inconsistent results, be repetitive and are impractical to justify, as the claims are modest relative to the scope of the harm.
- 147. Plaintiffs' counsel is competent and experienced in complex class action litigation and intends to adequately and fairly protect class members' interests.
 - 148. Plaintiffs seek class-wide injunctive relief because the practices continue.

New York General Business Law ("GBL"), §§ 349 & 350 (Consumer Protection Statutes)

- 149. Plaintiffs incorporate by reference all preceding paragraphs.
- 150. Plaintiffs and class members desired to purchase and consume products which were as described and marketed by defendant and expected by reasonable consumers, given the product type.
 - 151. Defendant's acts and omissions are not unique to the parties and have a broader

impact on the public.

- 152. Defendant misrepresented the substantive, quality, compositional, organoleptic and/or nutritional attributes of the Product.
- 153. The amount and proportion of the characterizing component, vanilla, has a material bearing on price or consumer acceptance of the Products because consumers expect the ice cream portion of the Product to contain only vanilla flavor from vanilla beans, and will pay more for such Products.
- 154. Reasonable consumers do not expect vanilla ice cream labeled only with "vanilla" to contain artificial vanilla, *viz*, vanillin nor added enhancers like maltol.
- 155. Through omitting these other flavors from the front label, defendant deceived consumers as to the source of the Product's flavor and labeled the Product contrary to the requirements of New York and the FDA, deceiving consumers.
- 156. Plaintiffs relied on the statements, omissions and representations of defendant, and defendant knew or should have known the falsity of same.
- 157. Plaintiffs and class members would not have purchased the Product or paid as much if the true facts had been known, suffering damages.

Negligent Misrepresentation

- 158. Plaintiffs incorporate by reference all preceding paragraphs.
- 159. Defendant misrepresented the substantive, quality, compositional, organoleptic and/or nutritional attributes of the Product.
- 160. The amount and proportion of the characterizing component, vanilla, has a material bearing on price or consumer acceptance of the Products because consumers expect the ice cream portion of the Product to contain only vanilla flavor from vanilla beans, and will pay more for such

Products.

- 161. Reasonable consumers do not expect vanilla ice cream labeled only with "vanilla" to contain artificial vanilla, *viz*, vanillin nor added enhancers like maltol.
- 162. Through omitting these other flavors from the front label, defendant deceived consumers as to the source of the Product's flavor and labeled the Product contrary to the requirements of New York and the FDA, deceiving consumers.
- 163. Defendant had a duty to disclose and/or provide non-deceptive marketing of the Product and knew or should have known same were false or misleading.
- 164. This duty is based on defendant's position as an entity which has held itself out as having special knowledge and experience in the production, service and/or sale of the product type.
- 165. The representations took advantage of consumers' cognitive shortcuts made at the point-of-sale and their trust in defendant, a well-known and respected brand or entity in this sector.
- 166. Plaintiffs and class members reasonably and justifiably relied on these negligent misrepresentations and omissions, which served to induce and did induce, the purchase of the Product.
- 167. Plaintiffs and class members would not have purchased the Product or paid as much if the true facts had been known, suffering damages.

Breaches of Express Warranty, Implied Warranty of Merchantability and Magnuson Moss Warranty Act, 15 U.S.C. §§ 2301, et seq.

- 168. Plaintiffs incorporate by reference all preceding paragraphs.
- 169. The Product were manufactured, labeled and sold by defendant and warranted to plaintiffs and class members that they possessed substantive, functional, nutritional, qualitative, compositional, organoleptic, sensory, physical and other attributes which they did not.
 - 170. The amount and proportion of the characterizing component, vanilla, has a material

bearing on price or consumer acceptance of the Products because consumers expect the ice cream portion of the Product to contain only vanilla flavor from vanilla beans, and will pay more for such Products.

- 171. Reasonable consumers do not expect vanilla ice cream labeled only with "vanilla" to contain artificial vanilla, *viz*, vanillin nor added enhancers like maltol.
- 172. Through omitting these other flavors from the front label, defendant deceived consumers as to the source of the Product's flavor and labeled the Product contrary to the requirements of New York and the FDA, deceiving consumers.
- 173. Defendant had a duty to disclose and/or provide non-deceptive descriptions and marketing of the Product.
- 174. This duty is based, in part, on defendant's position as one of the most recognized companies in the nation in this sector.
- 175. Plaintiffs provided or will provide notice to defendant, its agents, representatives, retailers and their employees.
- 176. Defendant received notice and should have been aware of these misrepresentations due to numerous complaints by consumers to its main office over the past several years regarding the Product, of the type described here.
- 177. The Product did not conform to its affirmations of fact and promises due to defendant's actions and were not merchantable.
- 178. Plaintiffs and class members would not have purchased the Product or paid as much if the true facts had been known, suffering damages.

Fraud

- 179. Plaintiffs incorporate by reference all preceding paragraphs.
- 180. The amount and proportion of the characterizing component, vanilla, has a material bearing on price or consumer acceptance of the Products because consumers expect the ice cream portion of the Product to contain only vanilla flavor from vanilla beans, and will pay more for such Products.
- 181. Reasonable consumers do not expect vanilla ice cream labeled only with "vanilla" to contain artificial vanilla, *viz*, vanillin nor added enhancers like maltol.
- 182. Through omitting these other flavors from the front label, defendant deceived consumers as to the source of the Product's flavor and labeled the Product contrary to the requirements of New York and the FDA, deceiving consumers.
- 183. Defendant's fraudulent intent is evinced by its failure to accurately identify the Product on the front labels, when it knew its statements were neither true nor accurate and could mislead consumers.
- 184. Plaintiffs and class members would not have purchased the Product or paid as much if the true facts had been known, suffering damages.

Unjust Enrichment

- 185. Plaintiffs incorporate by reference all preceding paragraphs.
- 186. Defendant obtained benefits and monies because the Product was not as represented and expected, to the detriment and impoverishment of plaintiffs and class members, who seek restitution and disgorgement of inequitably obtained profits.

Jury Demand and Prayer for Relief

Plaintiffs demand a jury trial on all issues.

WHEREFORE, Plaintiffs pray for judgment:

1. Declaring this a proper class action, certifying plaintiffs as representatives and the

undersigned as counsel for the class;

2. Entering preliminary and permanent injunctive relief by directing defendant to correct the

challenged practices to comply with the law;

3. Injunctive relief to remove, correct and/or refrain from the challenged practices and

representations, and restitution and disgorgement for members of the class pursuant to the

applicable laws;

4. Awarding monetary damages and interest pursuant to the common law and other statutory

claims;

5. Awarding costs and expenses, including reasonable fees for plaintiffs' attorneys and

experts; and

6. Other and further relief as the Court deems just and proper.

Dated: May 13, 2020

Respectfully submitted,

Sheehan & Associates, P.C.

/s/Spencer Sheehan

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7:19-cv-10102-KMK United States District Court Southern District of New York

Sharon Dashnau, Gregory Rodriguez-Appeldorn, individually and on behalf of all others similarly situated,

Plaintiffs,

- against -

Unilever Manufacturing (US), Inc.,

Defendant

First Amended Class Action Complaint

Sheehan & Associates, P.C. 505 Northern Blvd Ste 311 Great Neck NY 11021-5101

Tel: (516) 303-0552 Fax: (516) 234-7800

Pursuant to 22 NYCRR 130-1.1, the undersigned, an attorney admitted to practice in the courts of New York State, certifies that, upon information, and belief, formed after an inquiry reasonable under the circumstances, the contentions contained in the annexed documents are not frivolous.

Dated: May 13, 2020

/s/ Spencer Sheehan
Spencer Sheehan